

## Quality Commitment Statement

The Sustainable Energy Authority of Ireland (SEAI) was established as Ireland's national energy authority under the Sustainable Energy Act 2002. The Act defines SEAI's relationship with the National Statistical Institute, through co-operation with the Central Statistics Office and acting as an agent of that Office. As per the SEAI Code of Governance Framework<sup>i</sup>, in its work, the Authority will be independent in the exercise of its responsibilities and in the discharge of its functions, embody a strong commitment to best international practice and achieving excellence in SEAI work and results.

The SEAI is committed to quality and continuously strives to improve and ensure accurate, precise, and detailed statistics. The SEAI subscribes fully to the principles set out in the Irish Statistical System Code of Practice (ISSCOP)<sup>ii</sup> and has signed a statement of commitment to these principles.

In subscribing to these principles, the SEAI demonstrates its commitment to improving trust and confidence in the independence, integrity and accountability of the Statistical System and in the credibility and quality of the statistics we produce and disseminate.

Through our work, we abide by the following core values, based on international principles:

- Statistical Professionalism
- Independence and Integrity
- Respect for statistical confidentiality
- Excellent service to our customers
- Respect to our data providers
- Value for Money

The Authority also promotes a culture of continuous improvement of our energy statistics through the use of regular Business Process Improvement reviews so that the quality of our core processes and outputs are further enhanced.

Our aim is to produce statistics that are accurate and reliable, coherent and comparable. We will be objective in our analysis and disseminate our statistics in a clear, accessible and timely manner. Quality is a central consideration to all aspects of our work, and we strive to improve our Quality Management Systems on a continuous basis.

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<sup>i</sup> <https://www.seai.ie/publications/SEAI-Code-of-Governance-framework.pdf>

<sup>ii</sup> <https://www.isscop.ie/>